



FOR IMMEDIATE RELEASE
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OPTIVOR CONTINUES AT TOP TIER LEVEL – DIAMOND – IN AVAYA’S PARTNERSHIP PROGRAM

Annapolis Junction, MD – Optivor Technologies, LLC (Optivor), a Woman-Owned Small Business, achieves “Diamond” status, the highest level in Avaya’s Partnership Program, Avaya EdgeSM. Avaya recently changed to new gem designation levels – Diamond, Sapphire, and Emerald. Optivor remains at the top tier level in Avaya’s Partnership Program, moving from a Platinum Partner to a Diamond Partner. This worldwide channel program supports Avaya Partners in leading-edge Avaya solutions and allows Optivor to offer our Customers the best solutions with value add, flexibility, and savings.

According to Dearest E. Chandler, Optivor’s Managing Director, “We are pleased to continue at the highest Avaya’s partner level [Diamond] to ensure our products, solutions, and services meet and exceed our customers’ expectations.” Optivor continues to grow and has a diversified portfolio in Enterprise IT Communications products and services and our customers rely on our highly qualified resources and capabilities to deliver the most efficient and effective solutions. Our mission is to provide advanced IT solutions and strategic advisory services to support enterprises of all sizes with real-time, mission-critical, state-of-the-art communications solutions that improve efficiency, collaboration, and outstanding customer service.

Additionally, Optivor’s operations continue to use our established ISO 9001:2015 quality processes, so our clients continue to receive our commitment to an excellent customer experience. Leveraging our comprehensive set of processes as a baseline, we continually review and revise our quality standards to improve our business practices and performance. This mitigates risk for our customers, suppliers, and business partners.

About Optivor:

Optivor is a global leader in enterprise communications solutions and IT Services. The company provides Unified Communications, Contact Centers, Data Solutions, Video Teleconferencing and related peripheral equipment and services directly and through its partners. Enterprises of all sizes depend on Optivor for state-of-the-art communications that improve efficiency, collaboration, customer service and competitiveness. Optivor is ISO 9001:2015 registered.

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